



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

October 7, 2013

Date Complaint Received:	10/2/13
Complaint Received By:	Centralized CCA Unit
Provider Name and Location:	Candace (Candi) Nielsen 336 E 3 rd Street Newell, Iowa 50568

Complaint: Candi was over numbers for children she could provide care for as a registered B Child Care provider. She had 9 children in her care being over capacity by 1 child under 18 months. It was also reported that she was over capacity for 3 days for infants and 6 days she was over capacity for preschoolers (two of these days overlapped where she was over by one preschooler and one infant).

Rule Basis: Health and Safety

Findings: Candace was seen on 10/04/13. She admitted to being over numbers and said she had already addressed the issue. She is no longer over numbers and said she will not go over numbers again. Numbers and age of children as a Registered B child care provider was reviewed.

Resolution: Candace wrote the following -I have corrected being over capacity of children by having only 6 full-time, 2 part-time and 4 school age children for less than 2 hours. I currently am following all rules. I am a level B home and love doing daycare, I will do whatever it takes to stay in compliance with my license for the safety of children. Max number under 18 months is 3. Maximum number under 24 months is 4.

If you have any questions regarding this matter feel free to contact me at 1-866-336-3555 ext 2409 or email address kheneke@dhs.state.ia.us.

Sincerely,

Kim Heneke BSW SWII
Social Worker